



JOIN OUR FIGHT
FOR CHILDREN AT RISK
ON THE STREETS

SOCIAL WORKER-CHD
RECRUITMENT PACK

RAILWAY
children
Fighting for street children



WE BELIEVE IN A WORLD WHERE NO CHILD HAS TO LIVE ON THE STREETS

At Railway Children India, we fight for vulnerable children who live alone and at risk on the streets, where they face abuse and exploitation. They run away or are forced to leave homes where they suffer poverty, violence, abuse and neglect.

They find themselves living on the streets because they have nowhere else to go and nobody to turn to.

Every day we fight to change their story.

EVERY 5 MINUTES A CHILD ARRIVES ALONE AND DESPERATE ON A RAILWAY PLATFORM IN INDIA

Abusers know exactly where to find them and how to lure them in. Once in their hands, most street children are lost forever. We're there to reach them first.

We aim to reach these children as soon as they arrive on the streets and intervene before an abuser can.

Our pioneering work enables us to get to children before the streets get to them.



WE KEEP CHILDREN OFF THE STREETS FOR GOOD

WE DO THIS IN THREE WAYS

ON THE STREETS

We race to reach a child on the streets before abusers, drug dealers and traffickers do. Finding them shelter, food and support is the first step.

IN COMMUNITIES

We work with families, neighbours and wider communities to raise awareness, change perceptions and to help all children get the support they need to stay safe.

WITH GOVERNMENTS

If the system doesn't change, nothing does. We lobby governments, pressurise and campaign until we get the policy changes that keep children safe, well and off the streets forever.



WE WILL NEVER STOP FIGHTING FOR STREET CHILDREN. WILL YOU?

At Railway Children India, we see ourselves as warriors, united in changing the long-term future for children living alone and at risk on the streets.

Our passion and values underpin everything we do. They unite us and provide the energy and optimism that drives us to work harder and harder for the children and young people we are privileged to help.

If you share our passion and our values, the chances are, you'll fit right in.

Effectiveness

Our work is constantly judged on results and impact and then assessed to ensure maximum return on investment, both in our programme outputs and financially. Every penny of donors' money is invested with care and attention to detail.

Innovation

We think outside the box, and are constantly reviewing our work to find new and improved ways of doing the best for our beneficiaries. We lead rather than follow and constantly push ourselves to deliver sector leading work.

Bravery

We are not afraid to push the boundaries, ask the tough questions, try new things or challenge the norm in order to change the world.

Honesty & integrity

We will always act with integrity towards our supporters, partners and peers, acting in the best interests of our beneficiaries at all times.

Sound like you? Then read on...



THE ROLE

SOCIAL WORKER-CHD

Reporting to: Project Manager

No. of vacancies: 2

Location: Sarai Rohilla, Delhi

JOB PURPOSE

This position will be the key contact point at CHD and ensure 24x7 days manning of CHD on a shift basis. This position will ensure documentation/ maintaining records of every child who accesses Child Help desk and update the data in the computer. He/ she will ensure immediate needs of children such as food/ medical care and ensure all necessary documentation of the children is in place. He/she act as a central point of coordination and attending calls.

ABOUT YOU

KEY RESPONSIBILITIES:

- To manage Child Help Desk (CHD) 24/7 on a rotation basis.
- Maintain and monitor staff movement register and attendance register.
- Responsible to receive children and facilitate child friendly environment to ease the ambiguity / fear of the child and ensure comfortable stay at Child Help Desk.
- Ensure immediate needs such as food, water & medical care/ attention to the child on the arrival.
- Ensure documentation as per the defined procedures/ maintaining records of every child who accesses Child Help desk and update the data in the computer.
- Develop working relations and liaison with station level authorities and other relevant stakeholders for ease of doing the outreach at station
- Observe all the disciplinary matters/ breach of child protection policy / quality framework and bring it into the notice of Project Coordinator for immediate rectification.
- Report any Child abuse issue, concern or doubt to the concerned person as per the organisational CSP/ CPP reporting procedures
- Ensure quality check of the documentation of all the children accessing Child Help Desk.
- Responsible for weekly reporting of the station level CHD activities.
- Any other tasks assigned by the Project Manager.

EXPECTED COMPETENCIES:

- Graduate in Social Work/ Graduation in any stream, with at least 2 years of experience in working on child protection issues.

- Knowledge of child protection issues and legislations would be an added advantage.
- Excellent communication skills in Hindi (Both written and Verbal). Functional knowledge of English is preferable.
- Computer Savvy and can manage MIS

EXPECTED ATTITUDE:

- Sensitive to the rights of children, especially on child protection and gender issues
- Flexibility and ability to work in a team and on shift basis.
- Sense of balance and ability to work under pressure.
- Commitment towards working on the cause of children in difficult circumstances
- Conduct yourself in accordance with the rules of 'Child Safeguarding Policy' and 'Code of Conduct Policy' in your Professional and Personal life-which includes reporting suspicions of child abuse or any breach of these policies

ADDITIONAL ATTITUDE (S):

- As per the Job description.

COMPENSATION OFFERED:

- The offer made to the selected candidate shall be commensurate with qualifications, experience and salary history.



STILL INTERESTED?

JOB REFERENCE:

Social Worker-CHD_RCI

HOW TO APPLY...

The eligible candidates may send their application along with a cover letter at **careers.india@railwaychildren.org.in** by 15/10/19 (last date of application). Please mention 'job reference' in subject line of application. Applications received without correct subject line will not be reviewed.

'At Railway Children India we are committed to the safeguarding and protection of all those who come into contact with us in our work. We follow a range of procedures to ensure that only those who are suitable to work with children are recruited. This post is subject to a range of vetting checks including police verification.'

Due to the high volume of applications often received, only those found suitable for the role will be contacted.

THANK YOU.

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