

# ANNUAL REPORT

JUNE 2018 - MAY 2019

CAPACITY BUILDING OF RAILWAY OFFICIALS ON CHILD RIGHTS, CHILD PROTECTION AND RELATED LAWS IN CONTEXT OF RAILWAY'S SOP AND 'GUIDEBOOK'



Conducted by Railway Children India in collaboration with Indian Railways

## Railway Children India

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RAILWAY  
**children**  
Fighting for street children

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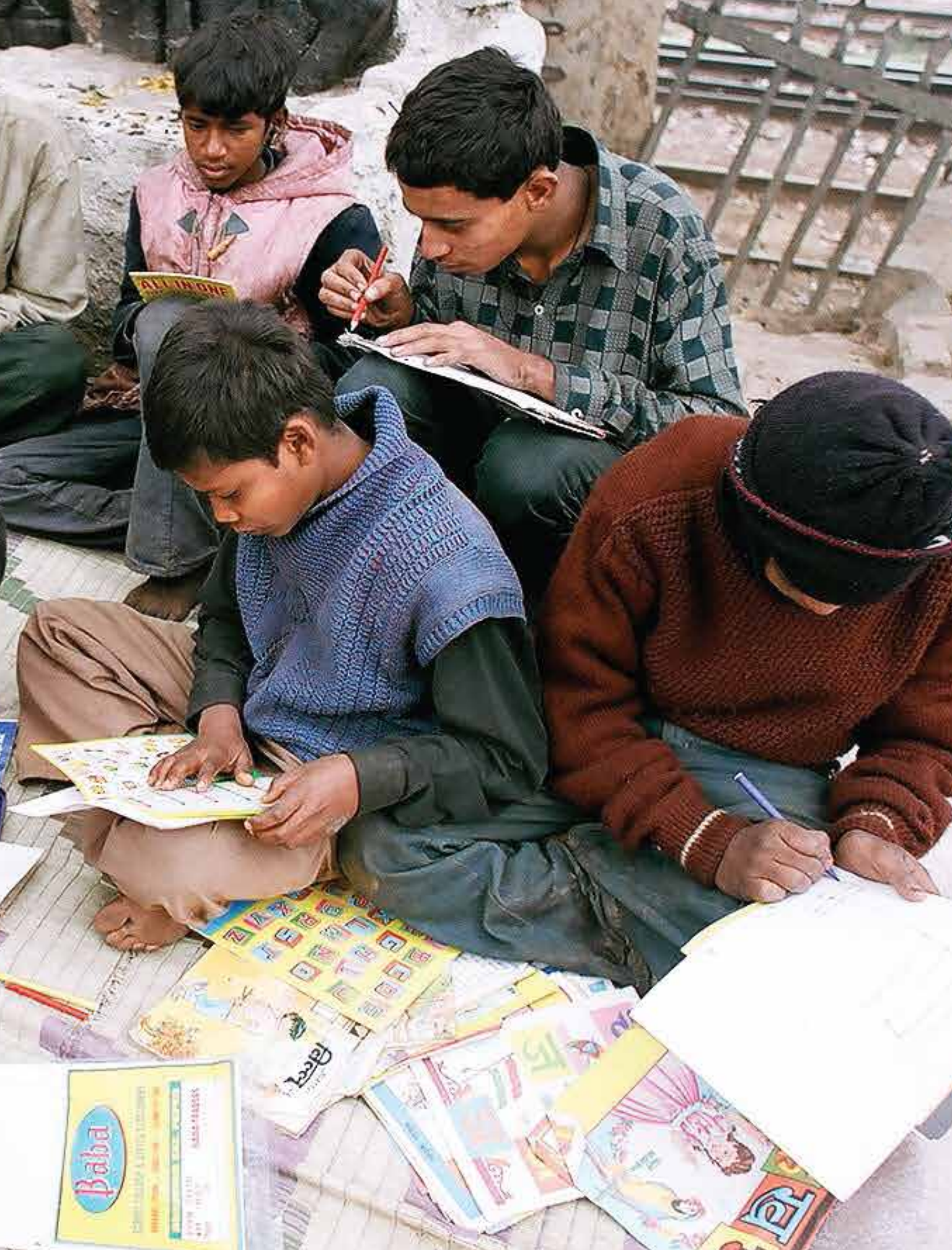
## FOREWORD

It is with pleasure that I present our Annual Report on Capacity Building of Railway Officials on Child Rights, Child Protection and related Laws in context of Railway's SoP and 'Guidebook' for the year 2018-19.

It is a matter of great pride for us to be associated with Indian Railways in the capacity of Resource Agency for training programmes on child protection at Zonal Training Institutes across India. This support has enabled us to move closer to our goal of establishing child friendly railway stations. This year, we conducted 97 capacity building trainings on issues of child protection and child rights. Through these trainings, we oriented 9196 railway officials from June 2018 to May 2019. We believe that these capacity building programmes will go a long way in protecting vulnerable children from a life of risk and danger on streets.

I take this opportunity to express my heartfelt gratitude to the Chairman, Railway Board, the DG/RPF, DG (Personnel), ED (Training/MPP), DIG (Training), DIG (RS) at Railway Board, concerned GM & PCPO, PCSC&CSC/RPF at Railway Zone and the Directors and Principals of all Zonal Training Centers and Zonal Railway Training Institutes of Indian Railways for trusting us in our vision and walking with us through this journey.

**S.Navin Sellaraju**  
CEO, Railway Children India



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# INTRODUCTION

Very often a child's journey on to the street starts from a railway station as he/she becomes separated from the family during migration and travel. For many other children, railway stations are risk-laden transit points they pass through, but for many they represent what they think will be a safe haven away from families and homes where they have been exploited or abused. The risk of being kidnapped or trafficked however is highest at railway stations. For us, working primarily at railway stations provides a single point to reach multiple vulnerable children, and perhaps is the most important place where many journeys to a safe childhood begin.

In India it is estimated that every five minutes a child arrives at a railway station alone and at-risk. The first step to combating the magnitude of this issue was with the issuance of **'Standard Operating Procedure (SOP) to ensure care and protection of children in contact with Railways'** by the Ministry of Railways in March 2015. The SoP guidelines established child protection mechanisms at around 88 stations in India. The launch of **'Guidebook for creating a child friendly and protective environment for children in tcontact with Railways'**,

developed in collaboration with National Commission for Protection of Child Rights (NCPCR), in association with Railway Children India furthered this vision at non-SoP railway stations. An Advisory was issued on it by the Railway Board.

An integral component to establishing child protection mechanisms at railway stations is through the people who realise it. The railway officials including Railway Protection Force (RPF), Government Railway Police (GRP), commercial and operating officials form the backbone to this system. They are the key players in the child protection system at railway stations. As a 'resource agency' for conducting trainings on child rights, protection and related laws in context of Railways' SoP and Guidebook, RCI has been actively engaging with railway authorities at zonal, divisional and station level Railway Training Institutions. Our training programmes on child protection in the year 2018-19 have been immensely well received. This report summaries our 97-capacity building programmes at 10 Zonal Training Centers-RPF (ZTC), 5 Zonal Railway Training Institute (ZRTI) and regional/divisioal/station level from June 2018 to May 2019.

This year, as partner organization, we also collaborated with NCPCR through regional level workshops on child protection in association with Railway Board, Indian Railways. Our Felicitation (Abhinandan) events organised in

collaboration with Zonal Railways, define the impact of these trainings as we recognize the outstanding contribution of each of these key players in protecting vulnerable children at railway stations.



# OUR JOURNEY

## 2012

Our mission on Capacity Building of Railway Officials on Child Protection started in 2012 by delivering our very first Capacity Building programme at RPF Zonal Training Centre, Maula-Ali, Secunderabad followed by developing a ToT module on child protection for RPF officials

## 2017

**Railway Board nominated Railway Children India as resource agency** for delivering capacity building on child protection for JR RPF Academy and RPF Zonal Training Centres (Ref. 2014/Sec (E)/ TRG-2/11(Misc), dated 23/10/2017)

## 2018 MAY

RCI associated with NCPCR to prepare 'Guidebook for creating child friendly and protective environment for children connected to Railways' and it was launched on 16th May 2018, jointly by the NCPCR Railway Board and an Advisory was issued for wider publicity of the Guidebook in June 2018 by CRB, Railway Board.



Since June, 2012 we have trained more than 26000 Railway officials including officials from Railway Protection Force (RPF), Government Railway Police (GRP) and railway commercial and operating departments across India (Railway stations/ divisions/zones and Zonal Railway Training Institutions)

## 2018 NOVEMBER

**RCI's training module included in the course curriculum of all railway training Institute** (Ref. letter no. E (MPP)/2018/7/1 dated 15th November, 2018).

**Railway Board recognized Railway Children India as a Resource** for delivering its expertise and spreading awareness across the entire Railway system to sensitize all Railway Officials, passengers and other relevant stakeholders on care & protection of children Ref. letter no. E (MPP)/2018/7/1 dated 30th November, 2018)

# CAPACITY BUILDING PROGRAMMES: JUNE 2018 TO MAY 2019

Railway Children India conducted 97 trainings for Railway Officials on Child rights, Laws related to Child protection, Railways SoP and Guidebook for creating child friendly and protective environment at railway stations from June 2018 to May 2019.

74 Trainings were conducted at 10 Zonal Railway Training Institutes and 5 Zonal Training Centers across 9 Zones of Indian Railways and 23 trainings were conducted at the Zonal, divisional, GRP and ICPS stakeholders.

## ACHIEVEMENTS (JUNE 2018 TO MAY 2019) 9196

### TOTAL RAILWAY OFFICIALS TRAINED/ORIENTED ON CHILD PROTECTION

#### ZTC (3096)

Railway Protection Force (RPF) officials including Inspectors, Sub-inspectors, Assist. Sub Inspectors, Head constables and Constables were trained on protection of children connected to Railways.

#### ZRTI (4203)

Railway Officials (Commercial and Operations) including Station masters, Loco Pilots, Ticket examiners, Guards were trained on their roles on sustaining the child protection mechanism at Railway stations

#### ZONAL LEVEL (1228)

Railway Officials at the Zonal level were sensitized on improving the effectiveness of the child protection mechanism at the Railway Stations to protect children connected to Railways

#### DIVISIONAL & STATION LEVEL (498)

Railway stakeholders- primary and secondary, were sensitized on child protection and Railway's SoP and sustaining child friendly environment at Railway station

#### GOVERNMENT RAILWAY POLICE (171)

Government Railway Police officials were trained on Laws related to children, SoP and protection of vulnerable children connected to Railways

#### ICPS STAKEHOLDERS (180) (IN ADDITION TO RAILWAY OFFICIALS)

In addition to 9196 Railway officials 180 Head Masters of Thiruvallur district, Tamil Nadu were trained on JJ Act 2015 and protection of children to strengthen the community based protection mechanism



79% of the total participants were from 5 Zonal Railway Training Institute & 10 Zonal Training Centre of Indian Railways

# OBJECTIVES:

The Training programmes were conducted with the following objectives:

- To impart training to Railway Officials on issues and concerns of vulnerable children in contact with Railways, and understand clearly the Juvenile Justice (JJ) system (including the JJ Act 2015 and POSCO Act), the 'Guidebook', and
- Orient them on their role and responsibilities as listed in Railway's SOP and the 'Guidebook'.

# CONTENTS OF THE CAPACITY BUILDING PROGRAMME

The Capacity Building programme covered the following information:

- Legal age of a child in India.
  - Child Rights and Child Protection issues at the station.
  - Legal frame work on child protection with special focus on the Juvenile Justice (Care and Protection of Children) Act, 2015.
  - Presentation on Railway's SOP and Guidebook.
  - Pre and post assessment of knowledge of Trainees.
- RCI has adopted participatory and interactive methodologies to make the trainings more effective. We also use lecture-based methodologies through power point presentations, case studies, group discussions, brainstorming sessions.

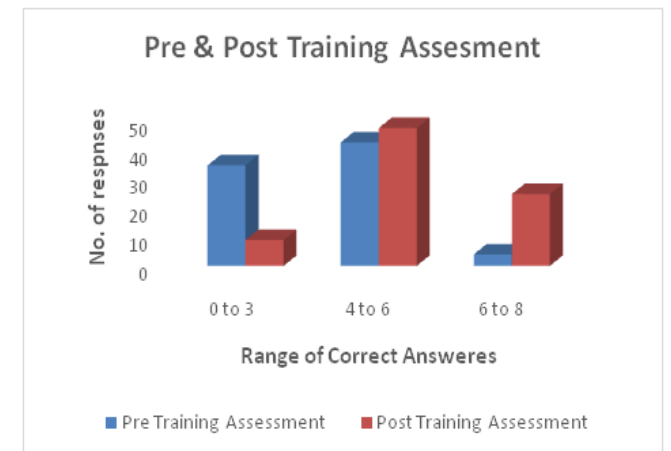
# ANALYSIS OF PRE AND POST TRAINING ASSESSMENT:

Pre and Post Training assessments helped us in analyzing the immediate impact of our trainings. We used assessment questionnaires to measure impact for trainings sessions over 2 hours. A questionnaire would be given to randomly selected participants at the beginning and end of the training sessions.

As indicated in figure 1, the pre-post training assessment explains that more than 75% of the participants scored more than 50% of the marks in the post training assessment indicating that the participants were able to understand the contents of the training. Some quick reflections were:

- Participants have clarity on the age of the child
- Understanding about the support structures like Child Welfare Committee (CWC), Juvenile Justice Board (JJB), District Child Protection Unit (DCPU) and CHILDLINE
- Improved knowledge about Child Rights, the Railway's SoP & Guidebook and the role of RPF/ Railway officials and other stakeholders

- Gained knowledge about JJ Act, PCSO Act etc. and
- The initiatives taken by the Rail ways for the protection of children connected to railway stations.



**Representation of 82 respondents from across 17 ZTC/ZRTIs where RCI conducted training in 2018-19**

# GLIMPSE OF FEEDBACK FROM THE PARTICIPANTS:

"The Trainings imparted by Railway Children India have increased my knowledge in dealing with children and protecting them. I have been part of approximately 10 rescue operations at the station premise in a year and I can say that after observing the field officers from the partner organization of RCI I have become more sensitive in dealing with children in contact with railways".  
Shri. Sanjay Kumar, Constable - RPF, Darbhanga.

"The training was very informative and clear in making us understand the need for protecting children and our roles as per the laws and SoP", Mr. R. Selva Kumar, SIPF/HQ/MMC

"Besides clarifying the child protection mechanism, the training also helped us understand our children in our family",  
Mr. Appadurai, HC/MAS

"The training was very good and informative. To reach out to more children at risk, advanced technology facial recognition should be used at railway stations",  
Mr. Vijay Sankar, PRO-ALP/GOC

"We could understand that every one's commitment is important for the protection of children at the railway station. As officials we need to be more proactive and the SoP and JJ Act would help us"  
N. Gopi, PRO TA/SA

"It would be challenging in small railway stations unless proper infrastructures created and manpower especially women officials appointed to intervene girl children",  
G. Amuthavan, ASIPF/CC/SA.

## THE WAY FORWARD

1. To conduct an Impact assessment study of the trainings imparted on child protection. As a pilot study, it would capture the outcomes of at least one RPF Training Centre i.e. JR RPF Academy, Lucknow

2. To plan and implement 3 and half hour Training Programme for new RPF recruits at all ZTCs and JR Academy in 2019-2020

3. To document the challenges faced by RPF officials during outreach and providing care and protection to children at risk at stations.

4. To regularly interact with the participants and update them on the amended laws and acts related to child protection.

# HIGHLIGHTS OF THE CAPACITY BUILDING PROGRAMME CONDUCTED FROM JUNE 2018 TO MAY 2019

## 1. Capacity building programmes at Zonal Training Centers & Zonal Railway Training Institutes and JR Academy:

• **JR RPF ACADEMY, LUCKNOW, UTTAR PRADESH, RAILWAY BOARD:**  
Railway Children India (RCI) conducted **7 training sessions** at JR RPF Academy in which **214 Railway Officials**, i.e. Inspector and Sub- Inspector of RPF and RPSF, from all Railway Zones were trained. Apart from this, two special training sessions on child protection for ASC (on probation) and Public Procecuter (RPF) on Juvenile Justice ( Care and Protection of Children ) Act,2015 were condcuted.The officials shared their experiences in protecting children coming in contact with Railways. The training helped the participants in understanding their role and responsibilities towards child protection.

• **RPF Zonal Training Centre, Valsad, Western Railway, Gujarat**  
RCI delivered **3 Training sessions** at RPF Zonal Training Centre, Valsad. **113 RPF/RPSF** personnel from Railway divisions of West Railway zone and other Railway zones participated. A random pre-post assessment was conducted with 25 RPF personnel out of 49 in one of the trainings and it was found that the knowledge of participants had increased.

• **Training Centre at RPF Line, Daya Basti and Zonal Railway Training Institute, Chandausi, Northern Railway:**  
RCI conducted **4 trainings** in Daya Basti. **259 RPF Officials** attended the training. **12 trainings were conducted at ZRTI Chandausi and 2923 Railway Commercial and operational staff** attended the trainings. The participants understood that protecting children was also a part of their responsibility, further adding that child protection mechanism at the railway station was valued. Mr. Manoj Kumar, one of the participants, **illustrated how he had used the learnings of the training to support and rescue children at Railway stations-** quoting further how he took it as a **personal responsibility to ensure that no child is left alone.** Participants had shared their desire to work for children, but wished for more encouragement from their senior reporting officials.



- **RPF Zonal Training Centre, Kancharapara, Eastern Railway:** **8 Trainings** were conducted at the **ZTC Kancharapara, Eastern Railway Zone, and 708 RPF Officials**, primarily comprising of Constables and Head-constables Eastern Railway Zone Head-constables Eastern Railway Zone attended the trainings. The participants have shared that the structures created as per the SoP would enhance the services provided to children who arrive alone at the railway station. Sharing of experiences by the participants has helped them to be more confident in reaching out to children and supporting them in the best way possible.

- **RPF Zonal Training Centre, Kharagpur, and Zonal Railway Training Institute SINI, South Eastern Railway:** **8 half day Capacity Building Training program** at RPF Zonal Training Centre, Kharagpur, South Eastern Railway, West Bengal was conducted which was attended by **426 RPF Officials** - ASI level officers, constables/head constables of RPF from various RPF stations from South Eastern Railway (SER). In ZRTI SINI, 6 trainings were conducted covering **707 Railway commercial and operation officials**. The trainings enabled the participants to understand the importance of protecting children coming in contact with Railways and the mechanism available at the Railway stations and their role in ensuring all children arriving alone and at risk are outreached and supported.

- **Zonal Railway Training Institute, Udaipur, Western Railway:** A **Training of Trainers (ToT)** on Child

Rights and Child Protection (Children in contact with Railways) was organized by Indian Railways with the support of NCPCR at **Zonal Railway Training Institute (ZRTI) Udaipur, Rajasthan** with the aim of building the capacity of the Trainers of Railways Training Institutes or potential trainers of the Railways to gain an insight on the issues of children and legal framework in India and institutionalize it in the Railway Training Institutions. RCI was one of the organizations facilitated the 2 days training in which 42 Officials from the commercial, operating departments and RPF from North Western Railway, Western Railway and Northern Railway participated. Smt. Rupa Kapoor, Member, NCPCR, Shri. S.P. Singh, Member RSCPCR, Smt. Uma Ratnu, Member RSCPCR, Shri. R.R. Prasad, PCPO, NWR, Shri. Mukesh Saini, Principal, ZRTI, Udaipur participated in the inauguration of the 2 days ToT training on 25th and 26th October 2018.



- **Zonal Training Centre/RPF and MDZTI Tiruchirappalli, Southern Railway:** **17 half day capacity building training programmes** were conducted at both RPF Zonal Training Center (ZTC), and Multi-Disciplinary Zonal Training Institute (MDZTI) Tiruchirappalli,

Southern Railway Zone. **A total of 767 RPF officials**, Sub inspectors, Asst. Sub Inspectors, Head Constables and Constables of RPF and RPSF Officials participated in 8 trainings conducted at ZTC. **"The training was very informative and clear in making us understand the need for protecting children and our roles as per the law and SoP"** Mr. R. Selva Kumar, SIPP/HQ/MMC **405 Railway Commercial and operational officials** including SM, LP/ALP, CA, TA, Guards participated in **9 trainings** conducted at MDZTI Tiruchirappalli. The participants shared the instances where they had helped children in trains. **"We could understand that every one's commitment is important for the protection of children at the railway station. From this Training I understand that as officials we need to be more proactive and the SoP and JJ Act would help us"** N. Gopi, PRO TA/SA

RCI's efforts has been endorsed with a **'Letter of Appreciation'** by the Principal, MDZTI Trichy and SC cum Principal/RPF/ZTC Trichy for delivering training sessions on Child rights and Protection in the context of Railway's SoP and Guide Book.



- **RPF Zonal Training Centre, Mokamaghat, East Central Railway:** Railway Children India conducted **5 Training** sessions at RPF Zonal

Railway Centre, Mokamaghat, Bihar, **234 participants** attended the training. The training helped the participants to have clear information on the age of a child, and how to ascertain a child's age, Child Welfare Committee, CHILDLINE service, difference between child in need of care and protection and Child in conflict with the Laws, Role of Child Help Group in child protection etc.



- **RPSF Zonal Training Centre, Gorakhpur, North Eastern Railway (NER):** **One Training session** was conducted at RPSF Zonal Railway Centre, Gorakhpur, Bihar, **52 participants** attended the training. The training helped the participants to have clear information on the age of a child, and how to ascertain a child's age, Child Welfare Committee, CHILDLINE service, difference between child in need of care and protection and Child in conflict with the Laws, Role of Child Help Group in child protection etc. The facilitator from RCI informed the participants that RCI would be following up regularly and continue to engage with officials in direct contact with children to support them.



• **RPF Zonal Training Centre, Nasik Central Railway (CR):**

Railway Children India conducted 2 trainings at ZTC, Nasik, Central Railway and reached out to 129 RPF officials with the information about laws related to children, Railway's SoP and guidebook and sensitized the officials on protecting vulnerable children alone and at risk and child friendly approach towards children. The participants also shared their experiences of dealing with children connected to Railways. The training helped them to ascertain the age of the child if the child was unable to tell the age or did not have any ID proof. The provisions under the JJ Act 2015 was explained to the participants briefing them the role of CWC in case of children in need of care and protection.

**2. Regional level Capacity Building Workshops for Creating Awareness on Child Protection (Children in contact with Railways):**

Railway Children India associated with the Indian Railways and NCPCR in organizing regional level capacity building workshops for creating awareness on child protection. Indian Railways organized these workshops in collaboration with NCPCR and in association with Railway Children India and Save the Children. Between 16th August and 5th October, 2018, a series of capacity building programmes on child protection in context of a 'Guidebook' for Railway personnel was held at 6 locations in India i.e. **Delhi, Mumbai, Kolkata, Guwahati, Secunderabad and Varanasi**. The first regional training cum workshops was inaugurated by the Chairman Railway Board, in the presence of Chairperson-NCPCR, Director General-RPF on 16th August 2018 in Delhi. A total of **1228 Railway Officials** - Station Master, Station

• **Zonal Training Centre/RPF Bandikui, North Western Railway:**

RCI conducted 5 training sessions at **RPF-ZTC, Bandikui** and 582 RPF officials including Constables and Head Constables participated in the trainings. It was observed that for most of the participants, the training on child protection and Railway's SOP was a first experience. As an immediate result of the training few participants agreed to follow up with children, they had referred to NGOs. The participants found the training helpful both in terms of the learning acquired as well as the practical deliverables while dealing with children.



6 training cum workshops were organized by the Ministry of Railways in collaboration with NCPCR and with partnership of Railway Children India (RCI) and Save the Children. The State Commission for Protection of Child Rights (SCPCR) also collaborated in their concerned States. The module was developed jointly by NCPCR and RCI.

Superintendent, Inspector RPF, SHO GRP, and Chief Ticket Inspector, TTE/TC, RPF escorting staff and other commercial Railway Staff and secondary stakeholders of the station like vendors and porters were also

**3. Divisional and Station level training for the Railway officials:**

Railway Children India conducted capacity building programme on child rights and child protection in the context of Railway's SoP and guidebook at 8 railway stations of Delhi division- **Delhi Sarai Rohilla, Delhi Cantonment, New Delhi, Delhi Kishanganj, Old Delhi Junction**

**Hazrat Nizamuddin, Delhi Shahdara Junction, Anand Vihar Terminal Railway Station** from 22nd to 20th November 2018 in collaboration with RPF, Northern Railway and supported by Honda, CSR Initiative. Total of 166 personnel from RPF from 8 railway station of Delhi Division, Inspector-in-Charge of RPF, Assistant Security Commissioner (ASC)-RPF attended these capacity building programs.

RCI conducted 3 divisional level trainings for the Railway officials **Salem and Chennai Divisions of Southern Railway**. 276 Railway officials participated in the programmes. RCI conducted 3 divisional level trainings for the Railway officials Salem and Chennai Divisions of Southern Railway. 276 Railway officials participated in the programmes. The participants shared that the SoP and Guidebook envisions protection of all children arriving at Railway station alone and at risk and it was the responsibility of everyone at the railway stations to ensure that children come in contact

part of the training. RCI facilitated the training along with representatives of NCPCR and Save the Children. The Training module along with a pocketbook was developed by RCI in consultation with NCPCR.

with Railways were protected. The officials participated at the divisional level were given a copy of the Guidebook for their reference.



#### 4. Capacity Building Programmes to Government Railway Police (GRP):

Railway Children India organized 4 training programmes for the GRP personnel from Chennai and Trichy Police district. 171 GRP personnel including 43 child welfare police officers (CWPO) from 43 GRP stations participated in the trainings. The trainings focused on protection of children connected to railway station and the mechanism created at the Railway stations as per the Railway's SoP and Guidebook. Activity based sessions on the issues of children

and the role of GRP in protecting them helped the GRP personnel to have comprehensive view of the issues of children connected to railway stations. The trainings have helped the participants realize the need for making railway station safe for children by reflecting their real-life experiences and have conceptual clarity and ignite collective action for the protection children connected to railway station.

#### 5. Capacity building of stakeholders of ICPS:

Railway Children India facilitated a training on JJ Act 2015 and protection of children for 180 school Head masters and teachers of

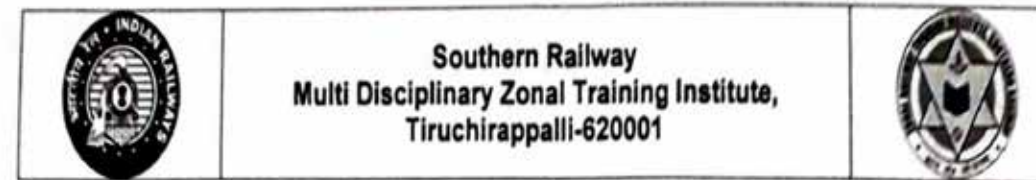
Tiruvallur district. The Training was organized by the DCPU, Tiruvallur as part of sensitizing the ICPS stakeholders at community level.

## DETAILS OF CAPACITY BUILDING PROGRAMMES AT ZTC/ZRTIS

S.No.	Name of Training Institute	Zone	Date	Total No. of Participants
<b>I.</b>	<b>RPF Academy and Zonal Training Centre</b>			
1	ZTC, Valsad	WR	06.06.2018	49
2	RPF Line Dayabasti	NR	20.06.2018	24
3	ZTC, Kancharapara	ER	26.06.2018	65
4	ZTC, Kharagpur	SCR	27.06.2018	178
5	ZTC, Tiruchirappalli	SR	29.06.2018	167
6	RPF Line Dayabasti	NR	07.07.2018	26
7	ZTC, Bandikui	NWR	20.07.2018	68
8	ZTC, Kancharapara	ER	23.07.2018	54
9	ZTC, Tiruchirappalli	SR	25.07.2018	114
10	ZTC, Mokamaghat	ECR	27.07.2018	115
11	ZTC, Tiruchirappalli	SR	24.08.2018	84
12	RPF Line Dayabasti	NR	05.09.2018	102
13	RPF Line Dayabasti	NR	07.09.2018	107
14	ZTC, Bandikui	NWR	16.10.2018	70
15	ZTC, Tiruchirappalli	SR	16.10.2018	82
16	ZTC, Kancharapara	ER	29.10.2018	63
17	JR RPF Academy	RB	30.10.2018	20
18	ZTI, Kharagpur	SCR	30.10.2018	96
19	ZTC, Kancharapara	ER	27.11.2018	75
20	ZTI, Kharagpur	SCR	28.11.2018	117
21	ZTC, Mokamaghat	ECR	07.12.2018	36
22	ZTC, Valsad	WR	13.12.2018	38
23	ZTC, Nasik	CR	14.12.2018	103
24	ZTC, Bandikui	NWR	24.12.2018	101
25	JR RPF Academy	RB	03.01.2019	19
26	ZTC, Tiruchirappalli	SR	21.01.2019	68
27	ZTC, Kancharapara	ER	28.01.2019	99
28	ZTC, Kharagpur	SCR	29.01.2019	131
29	ZTC, Mokamaghat	ECR	07.02.2019	47
30	ZTC, Tiruchirappalli	SR	14.02.2019	64
31	JR RPF Academy	RB	26.03.2019	64
32	JR RPF Academy	RB	27.03.2019	13
33	ZTC, Valsad	WR	01.04.2019	26
34	ZTC, Kancharapara	ER	02.04.2019	70
35	ZTC, Kharagpur	SCR	03.04.2019	60

# LETTER OF APPRECIATION

36	ZTC, Nasik	CR	03.04.2019	26
37	JR RPF Academy	RB	08.04.2019	43
38	JR RPF Academy	RB	08.04.2019	27
39	ZTC, Bandikui	NWR	11.04.2019	41
40	ZTC, Mokamaghat	ECR	30.04.2019	36
41	JR RPF Academy	RB	02.05.2019	28
42	ZTC, Tiruchirappalli	SR	03.05.2019	137
43	ZTC, Gorakhpur	NER	03.05.2019	52
44	ZTC, Bandikui	NWR	21.05.2019	40
45	ZTC, Tiruchirappalli	SR	28.05.2019	51
	<b>Total-I</b>			<b>3096</b>
<b>II. Zonal Railway Training Institutes (ZRTIs)</b>				
1	ZRTI, Tiruchirappalli	SR	18.06.2018	40
2	ZRTI, Chandausi	NR	19.06.2018	382
3	ZRTI, SINI	SER	28.06.2018	88
4	ZRTI, Tiruchirappalli	SR	18.07.2018	44
5	ZRTI, SINI	SER	23.07.2018	96
6	ZRTI, Chandausi	NR	31.07.2018	197
7	ZRTI, Tiruchirappalli	SR	24.08.2018	44
8	ZRTI, Chandausi	NR	06.09.2018	212
9	ZRTI, Tiruchirappalli	SR	25.09.2018	35
9	ZRTI, Chandausi	NR	26.09.2018	267
10	ZRTI, Tiruchirappalli	SR	26.10.2018	51
11	ZRTI, Udaipur	NWR	25-26.10.2018	42
12	ZRTI, SINI	SER	31.10.2018	194
13	ZRTI, Tiruchirappalli	SR	21.11.2018	62
14	ZRTI, SINI	SER	29.11.2018	105
15	ZRTI, Chandausi	NR	29.11.2018	475
16	ZRTI, Chandausi	NR	20.12.2018	106
17	ZRTI, Tiruchirappalli	SR	21.12.2018	39
18	ZRTI, Chandausi	NR	17.01.2019	129
19	ZRTI, Tiruchirappalli	SR	21.01.2019	21
20	ZRTI, SINI	SER	30.01.2019	102
21	ZRTI, Chandausi	NR	28.02.2019	216
22	ZRTI, Muzaffarpur		07.03.2019	126
23	ZRTI, Tiruchirappalli	SR	02.03.2019	69
24	ZRTI, Chandausi	NR	26.03.2019	284
25	ZRTI, SINI	SER	04.04.2019	122
26	ZRTI, Chandausi	NR	22.04.2019	247
27	ZRTI, Chandausi	NR	30.04.2019	138
28	ZRTI, Chandausi	NR	30.05.2019	270
	<b>Total-II</b>			<b>4203</b>



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29.05.2019

## LETTER OF APPRECIATION

Front line staff such as Station Masters, TTEs, Commercial Clerks, Guards attending various training programmes have been trained and sensitized in handling vulnerable children coming in contact with Railways. Railway Children India, a Non-Governmental Organisation have organized this training by deputing one of their well experienced trainers. A session of two hour have been utilized for each batch to impart this training as per the standard operating procedures issued by Railway Board. During the year 2018-19, training has been imparted to nine courses covering 405 trainees.

I would like to appreciate and record my sincere thanks to Railway Children India especially Shri.Johnbosk who had taken sincere effort and involvement imparting the above training.

With Regards,

Yours Sincerely

  
(S.GOVINDASAMY)  
PRINCIPAL

एचआर/PRINCIPAL  
बहु विषयक क्षेत्रीय प्रशिक्षण संस्थान  
MULTI-DISCIPLINARY ZONAL TRAINING INSTITUTE  
महाराष्ट्र रेलवे/SOUTHERN RAILWAY  
तिरुचिरापल्ली/TIRUCHIRAPPALLI

S.R.

**MINISTRY OF RAILWAYS  
SOUTHERN RAILWAY**

**P. PONRAJ**  
**Security Commissioner cum Principal**

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No. X/TC/Guest Lecture/2019

Office of the Principal,  
Railway Protection Force,  
Training Centre, Kajamalai,  
Tiruchchirappalli,  
Pin Code: 620023.

Dated: 27.05.2019.

**LETTER OF APPRECIATION**

On behalf of Zonal Training Centre, Trichy I would like to express my thanks and appreciations to Railway Children India (RCI) for the excellent training sessions conducted on **Child Rights and Protection and related Laws, in context of Railway's Standard Operating Procedures and Guidebook** on regular basis at Zonal Training Centre (ZTC), Trichy.

We appreciate RCI for its tremendous efforts and the dedication combined with subject expertize of **Mr. Johnbosk, Sr. Strategic Alliance Officer (South), Railway Children India**, in delivering the trainings at our training centre.

We thank Railway Children India for the trainings conducted to our trainees and assure our support & co-operation for the future capacity building programmes towards making Railway Station safe for every child in need of care and protection.

With regards

  
**T. P. PUNDARIK**  
**SC cum PRINCIPAL**  
**RPF/TC/TPJ**

**SOUTH EASTERN RAILWAY**



**K.S.Anand, IRTS,**  
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**(Letter of Appreciation)**


I would like to take this opportunity to express my thanks and appreciation to Railway children India (RCI) for conducting Training sessions on Child Protection in context of Railway's Standard Operating Procedure (SOP)' and 'Guidebook' at Zonal Railway Training Institute, South Eastern Railway, Sini, Jharkhand on a regular basis.

Railway Children India's systematic Training module combined with interactive methodologies and case stories have been instrumental in sensitizing our trainees towards protecting children connected to Railway station. These trainings have also helped in developing sensitivity on child rights among trainees. I appreciate RCI's committed and expertized staff for handling the training sessions very competently, allowing our trainees to replicate and acquire the importance of their role in creating a child friendly environment at the Railway stations.

We want to especially thank Mr. Afsar Ahmad khan and Ms. Karuna Dayal, from Strategic Alliance team of Railway children India for their commendable Training skills. Their experience and rich knowledge on protection of children in contact with railways and participatory approach has strengthened the ability of trainees.

We look forward to continuing our association with Railway Children India (RCI) for ensuring that these trainings are a stepping stone towards making children safe and protected.

With best wishes,

  
**(K.S.Anand)**  
**Principal**